



# The International Councilor

December 2013—January 2014

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## The International Councilor

Lois Colley—Editor

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January 2014

## President's Message

John Sexton, CII

Dear Colleagues,

I began writing this President's letter when the roads of Northern Virginia were dangerous with ice. To say I am not fond of cold weather would be a major understatement, yet I found it difficult to complain given that much of the country was in worse shape....especially "up the road" in the "new" areas such as New Jersey, New York and all of New England. Not only that, but there was snow this year in Egypt – for the first time in living memory! Having finally accepted that winter had arrived and planned to stay, spring returned knocking on our door in the guise of 70 degree weather – just in time for the start of the winter solstice!

As the weather changes, so does CII. Those who attended the 2013 AGM in Ireland this past September heard about some of our plans for the future. I can now share some of the new developments. The first major change involves our administrative office. The Board previously sought tenders from administrative companies interested in assisting us with



daily operations. Two replies were received; the incumbents; SBI, Seattle and Steve Kirby of Chicago. Both companies gave a presentation to the

Board at September's AGM. The Board voted to make a change this year and to entrust administrative duties to Steve Kirby. The Board felt that Steve brought a great deal of extra benefits – the Kirby family were founding members of CII and the family has been involved with CII for three generations. Steve is a Past President and has accumulated a wealth of operational and historical knowledge, which is bound to be of great value to incoming Board members. Steve has committed to represent CII at the various events he supports – an added benefit when it comes to recruiting new members. On behalf of the Board (and personally), I wish to thank Ms. Sarah Luczyk for her years of dedicated service to the betterment of CII. Sarah was and is the consummate professional. Everyone who had the pleasure to work with her will miss her competent and friendly nature.. Speaking of recruitment, this is another area on which the Board is serious about focusing and delivering results .

*(continued on page three)*

## Editor Message by Lois Colley

### HAPPY NEW YEAR TO YOU

As we enter 2014, we do so under the stewardship of STEVE KIRBY at the council office. Steve has assumed the management duties of CII and can be reached at [office@cii2.org](mailto:office@cii2.org) OR [skirby@cii2.org](mailto:skirby@cii2.org). Please take a moment to update the CII office email addresses in your contacts. These email addresses can be used for communication concerning ALL council business as well as submissions to the councillor. The council's new address is **PO Box 565 Elmhurst IL 60126 USA**. The toll free number of **888-759-8884** has not changed.

### AU REVOIR SARAH!

A new year's toast is due to Sarah Luczyk, SBI for her years of dedicated service to our organization as well as helping ensure a smooth transition. Steve is working diligently to fill her shoes.

### 2014 AGM

Mark your calendar for the upcoming **2014 AGM in San Francisco from September 2-6, 2014**. Details concerning the 2014 AGM appear in this newsletter and more information is forthcoming. Look for updates on our website as well.

### 2014 REGIONAL MEETING-EUROPE

The CII Regional Meeting in Europe is scheduled for May 2<sup>nd</sup> – May 4<sup>th</sup>, 2014 in Bratislava, Slovakia. Details are forthcoming from Alan Marr.

### **PAY CII DUES NOW OR PAY MORE LATER**

The Board approved a dues increase from \$175 to \$195 for CII members and an increase to \$100 for Senior Members. The increase takes effect February 15, 2014. To avoid the rate increase for 2014, pay your dues early by visiting our website before February 15. The web address is [www.cii2.org](http://www.cii2.org). If you prefer, you can pay your dues by check and mail to Steve Kirby c/o PO Box 565 Elmhurst IL 60126. If you have any trouble renewing your membership, please contact Steve Kirby at [office@cii2.org](mailto:office@cii2.org) or [skirby@cii2.org](mailto:skirby@cii2.org).

### **FREE MOBILE ENCRYPTION PROTECTION—CHECK IT OUT!**

CoverMe is a mobile application for Iphone and Android that offers military grade encryption protection for your telephone calls and messaging, including all personal and private information such as photos, videos, call logs and contacts. If you are using iPhone, iPad, iPod Touch, CoverMe is a free download application from the App Store. For Android telephone users, download CoverMe from the Android Marketplace (Google Play).

## President's Message—Continued from page 1

At the first telephonic Board meeting since the AGM, six (6) new members were approved for membership – two qualified and four certified. Two members had their application for Senior member status granted; Edmond Stuart Price from the U.K. and Frank D. Ritter from the U.S. At the AGM, Mr. Alan Marr kindly offered to Chair the membership committee and his offer was promptly accepted.

One of the most important tasks the Board has set for themselves is to create a more professional website. The current site does not meet all of our needs and has proved cumbersome of late. Websites by their nature are not intended to be static. In pursuit of these upgrades, I have been in contact with the President of New Perceptions – a website development firm specializing in building websites for investigative firms. I have personally spoken with investigators who have used N.P. for their new websites and they confirm that they are very happy with the results and have seen an increase in their business, which they attribute to the work they had commissioned. We have instructed New Perceptions to provide the Board with a quote by mid-January, 2014. If the budget is approved and work commences, we can expect a turn-around completion time of approx. two months. I am looking forward to a new look and hopefully new and improved features.

Before going to Press, I was notified by our Vice President that arrangements for the 2014 AGM are forging full steam ahead. I am not an expert on San Francisco hotel prices, but it seems that Bob Fenech and his committee have obtained a great deal for accommodation, which

may be as much as 50% less than the going rate! Another event that I am personally looking forward to is the tour of Alcatraz. CII Vice President, Galen Clements has announced that his firm; Clements Global Services, LLC, is offering to cover the 2014 AGM registration fee, a total of \$450.00 USD for the member who recruits the most new members between 1 Jan, 2014 and 1 July, 2014. This is a great incentive for all of us and I am sure that it will spurn the recruiting efforts over the next six months! Thank you Galen.

When the AGM registration opens, don't be afraid to sign up right away – even if you are leading the recruitment challenge.....if you win, we promise to refund you in full!

All the best,  
John Sexton CII  
President

### **2013—14 Officers**

John Sexton, CII—President

Galen Clements, CII—VP

Eddy Sigrist, CII—Treasurer

Debbra Macdonald, CII—Secretary

### **Directors**

Sheila Posonomy, CII

Sacgut Kumar, CII

Anne Styren, CII

Jack Chu, CII

Brett Mikkelson, CII

Bert Falbaum, CII

## **In Memoriam**

I am saddened to report that former Council of International member **Sumio Hiroshima** of Tokyo Japan died on December 6, 2013. Sumio, who was gracious to any and all was considered by many to be one of the icons of the private investigation business in Asia, and for that matter the world. Sumio operated Teikoku Private Detective Agency, the oldest and largest agency in Japan. He was a proponent of professionalism. In addition to his membership in CII Sumio was a member of NALI, WAD, and ABI. He will be missed.

*Submitted by  
Bill Elliott, CII  
Albuquerque NM*

## Member news

### Probe Investigations (UK) receives award

Probe was presented with the coveted SSAIB Certificate at a ceremony held by the Association of British Investigators ([ABI](#)). The event took place at the luxurious Heritage Motor Centre in Warwickshire. Probe's Managing Director Peter Farrington accepted the award from SSAIB's Brian Nuttall.

The [SSAIB](#) are a specialist certification body within the fields of security, electronic fire systems, Telecare services and fire risk assessment.

During the event, Bill Butler of the Security Industry Authority gave a presentation on the plans for implementing regulation of the private investigation industry – which could only be a matter of months away. In July The Home Office said it wanted to "ensure rigorous standards" in an industry where "rogue investigators" had been infringing privacy, and those who break the new rules - to be rolled out from autumn 2014 - could face up to six months in jail.

### Mainguard receives high praise for work in cyber stalking case

Ponno and Sheila Kalastree were commended for their involvement in a recent cyber stalking conviction. In December 2013, Colin Mak Yew Loong was convicted of criminal intimidation, harassment, criminal trespass and theft involving American opera singer Leandra Ramm. Loong sent sexually explicit and abusive threats to Ms. Ramm and her boyfriend over a period of six years. In 2011, US Authorities in conjunction with Singapore Police were able to put a stop to the online intimidation. Ramm credits Mainguard International with helping her convict Loong. Ramm has since authored a book entitled *Stalking a Diva*, available online. Read more at <http://www.straitstimes.com/breaking-news/singapore/story/cyber-stalking-case-american-singer-harassed-singaporean-has-written-e>



### New members from around the globe

Six new members were accepted at the Board Meeting, Saturday, December 14:

Michael Ferguson – USA – Certified

Bernarda Skrabar – Slovenia – Qualified

Jianguo Sheng – China – Qualified

Rafael Maroto – Spain – Certified

Joseph Canone – USA – Certified

Zafar Anjum – UAE – Certified

### Not getting older— getting better

Two members were approved  
for senior membership:

Stuart Price – United Kingdom

Frank Ritter – USA

### Pending applicants

Dorian Boyd— USA

Dinonath Malick—India

Serge Fernandes—Luxembourg

Jerry McClam—USA

Anthony Rogers—USA

## Like Father Like Daughter

**Jeff & Rosann Williams**, CII members at Orion Support Inc.(OSI) in Manila, Philippines, reported that their oldest daughter, Katherine Anne, was one of 19 individuals chosen to assume the position of Intelligence Analyst in the 2013 USAF Palace Acquire program. Katherine was the only person assigned to a position in Jeff's former organization, the USAF Office of Special Investigations (OSI). Katherine launched her career with OSI at their headquarters in Quantico, VA in September, 2013, following in her father's footsteps. While with the USAF OSI, Jeff was selected as the Worldwide Counterintelligence Collector of the Year for the entire of the US Department of Defense in 1987; and in 2009 and inducted into the OSI Hall of Fame. After retiring in 1992, Jeff continued his CI collections role and efforts to protect Western corporations in the Southern Philippines through his work in the commercial sector. Much of his work is warehoused with the U.S. Embassy, Manila. Jeff hopes that someday, Katherine will have the opportunity to analyse some of what he continues to collect. Katherine's undergraduate degree is equivalent to a Foreign Service Degree from the University of Sydney and Katherine obtained a Master's Degree in Intelligence & Counterterrorism from Macquarie University. She has visited over 39 countries. Jeff & Rosann were disappointed that they couldn't attend Ireland earlier this year and socialize with their friends and colleagues in CII, but family duty beckoned. They were Gold Sponsors in Ireland, even they could not attend and look forward to seeing everyone in San Francisco in 2014 and New Delhi in 2015. In 2012, Jeff and Rosann attended the Regional Meeting in New Delhi, and stayed with Pawan and Bunty at their residence. Jeff can be contacted at [jwilliams@osi.com.ph](mailto:jwilliams@osi.com.ph)

## More member news



Proud Dad Jeff Williams, CII and Katherine Anne

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## Pay CII Dues Now or Pay More Later

Make sure to visit our website and pay your dues for 2014 before February 15 when a rate increase takes effect. The web address is [www.cii2.org](http://www.cii2.org). If you have any trouble renewing your membership, please contact Steve Kirby at [office@cii2.org](mailto:office@cii2.org) or [skirby@cii2.org](mailto:skirby@cii2.org). If you prefer, you can pay your dues by check and mail to Steve Kirby c/o PO Box 565 Elmhurst IL 60126. Effective February 15, 2014 our dues increase to \$195.00USD for Certified Members and \$100.00 USD for Senior Members.

## Still even more member news

# PONNO does it again !

Long standing CII member and 2011 president , Ponno Kalastree was the recipient of the Distinguished Award at the SME One Asia Awards 2013 held in Singapore on 24<sup>th</sup> October 2014. The SME Awards recognize professionals “that place equal emphasis on profits and are also socially responsible and ethical in their business engagements” and in particular, Ponno’s passion in founding Mainguard and nurturing it into the commercial success that is enjoyed today.

The Award ceremony was held at the Marina Sands Convention Centre and the Guest of Honour was the Deputy Speaker of Parliament and MP for Marine Parade GRC , Mr. Seah Kian Peng. Among the VIPs present at the ceremony were representatives from various embassies and business representatives from the leading trade organizations in Singapore.

As a young man, Ponno took his humble beginnings in India and the United Kingdom where he learned the trade of the private security industry and founded Mainguard after leaving the Singapore Armed Forces almost 40 years ago. Over the years, Mainguard’s business has grown and become an umbrella for a range of security and risk management services including Corporate Investigations in Asia. As a past recipient of the International Investigator of the Year award and Malcolm Thomson award Ponno has advocated professional development for investigators and security professionals in combination with building international alliances. The business is his passion!



## 2014 AGM SPONSORSHIPS AVAILABLE

**PLATINUM**— Exhibit booth (if desired); Conference fees for 4; Delegate bag advertising; Full banner recognition; Cover ad in conference brochure; website acknowledgement—**\$10,000**

**GOLD**— Exhibit booth (if desired); Conference fees for 2; Delegate bag advertising; Full banner recognition; Inside cover ad in conference brochure; website acknowledgement—**\$5,000** **2 already sold to Sachit Kumar and Bob Fenech**

**SILVER**— Exhibit booth (if desired); Conference fees for 1; Delegate bag advertising; Signage recognition; Full page add in conference brochure; website acknowledgement—**\$2,500**

**BRONZE**— Exhibit booth (if desired); Delegate bag advertising; Signage recognition; 1/2 page ad in conference brochure; website acknowledgement—**\$1,000**

**PATRON**— Delegate bag advertising; Shared signage recognition; 1/4 page ad in conference brochure; website acknowledgement—**\$500**

**FRIEND**—Business card ad in conference brochure; website acknowledgement—**\$100**

# **2014 AGM—San Francisco California**

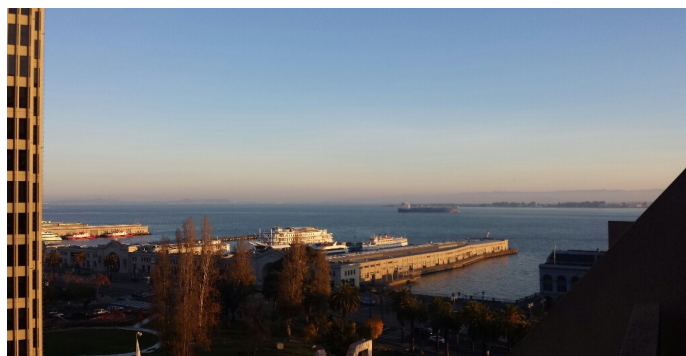
**September 2—6, 2014**

**San Francisco Hilton Hotel**

## **Tentative Schedule**

### **Tuesday, September 2**

- Pre Conference Seminar by Michelle Stuart on Internet Investigations
- Board Meeting
- Golf Outing
- Welcome Reception
- Hospitality Suite



### **Wednesday, September 3**

- Opening ceremonies
- Guest delegate tour
- Morning seminar
- Afternoon seminar
- Evening outing to dinner and Beach Blanket Babylon show
- Hospitality Suite

**San Francisco Bay**

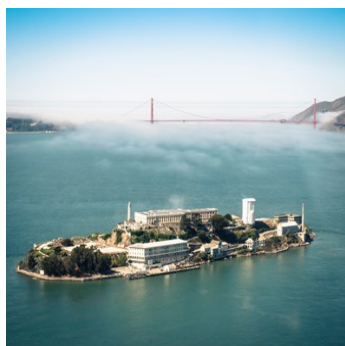
### **Thursday, September 4**

- Annual General Meeting
- Awards Luncheon
- Alcatraz Tour
- Hospitality Suite



### **Friday, September 5**

- Morning seminars
- Free afternoon to tour SF
- New Board Meeting
- Gala Banquet
- Hospitality Suite



**Alcatraz Island**

### **Saturday, September 6**

- Tour of the wine country (optional)
- Hospitality Suite



**2014 AGM coming at you**

# Featured Articles

## TV DIGITAL RECEIVERS USED TO SPY ON PHONES.

A €20 digital TV receiver is being used by hackers to intercept mobile telephones.

On October 12, 2013, Domonkos Tomcsanyi a Hungarian security research consultant with Modit Zrt unveiled a low cost method of mobile telephone interception in Budapest. Originally developed by hackers in 2010, Tomcsanyi has based his version on a much cheaper model.

The original device used USRP radio and cost around €1,000. Mr. Tomcsanyi's cheaper version has obtained the same results using a standard digital terrestrial TV (DTV) receiver that costs around €20. The device can intercept text messages with a few minutes delay and intercept telephone conversations as well. The terrestrial digital receivers are the size of a USB stick and have become very popular with hackers. There are several manufacturers using the SDR (software-defined radio).

The equipment normally contains the demodulation microchip RTL2832U (realtek) with a tuner made by Elonic or Rafael Micro (not the Israel defense group). These receivers monitor frequencies between 64 and 1700 Mhz. Once modified, this large range allows a wide range of radio signals including ADS-B beacons, transmitters, used ships, and Tetra radios used by the military. Some of the G3 and G4 frequencies cannot be monitored as yet because they are out of the range.

Domonkos Tomcsanyi who is qualified in WIFI network security is also working on the adaption of mobile telephones into BTS transponders for the interception of signals within close range.

The company Elonic, based in Scotland was founded in 2003. Elonic makes the E4000 for many digital terrestrial receivers, which is popular with hackers. The company has recently gone into receivership. Metis Partners are handling the sale of the company's patents.

*This article by Roy Whitehouse, CFE, CII, WIS International, <http://www.wis-int.com>  
United Kingdom- Portugal-Brazil-Angola*



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## Computer and Mobile Device Recovery Protocol of Increasing Importance

In today's society over 99% of the information created is recorded, used, and stored on an electronic device such as mobile devices or stored remotely – "in the cloud." The need to examine electronic storage and find, capture, and preserve digital evidence increases daily in importance to private investigators and other legal and security professionals.

It is no longer appropriate to rely on the client to preserve or copy electronic documents and files in contested cases or in matters where the integrity of evidence is paramount. Rather, a process should be employed that establishes a proper chain of custody over the evidence, preserves it in an acceptable (i.e. forensically sound) manner, and makes it available for analysis or use in accord with organizational policies or court rules. This process requires an understanding of digital evidence storage and preservation techniques. *(Continued on next page)*



## **Computer and Mobile Device Recovery Protocol of Increasing Importance (*continued*)**

Practitioners should consider the use of forensic capture preservation and analysis for all significant matters, and especially in those instances where litigation is possible. Practitioners should develop an understanding of proper preservation techniques before undertaking collection or directing clients to preserve and copy documents, mail messages, and other files. Also consider using a digital evidence specialist or expert to do the collection and preservation for you. The process for recovering data from computers, cellular telephones and other mobile devices requires an understanding of the technology and appropriate preservation techniques.

Finally, the federal and state laws prohibiting interceptions of communications and restricting how litigants and investigators can obtain evidence from service providers and “cloud storage” are broad and complex. Practitioners trying to obtain information from networks and online sources need to understand those statutory restrictions.

*\*Tony Whitledge, JD, is a Certified Cyber Forensic Professional and founder of Whitledge & Company LLC. Tony can be reached at [tony@whitledge.org](mailto:tony@whitledge.org).*

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### ***Key privacy issues and legislation to be aware of when conducting investigations in the United States***

The United States is known for its constitutionally guaranteed freedoms, and transparent and open court system, the foundation of American jurisprudence. While public information on individuals and entities is abundant and readily available (via publicly accessible online and hard copy records), private investigators must adhere to a myriad of laws and regulations governing the protection of personal information and how it is used in consumer reports to ensure that they are in compliance with all relevant federal, state and local laws.

The first section of our article briefly examines key US Privacy Legislation, including but not limited to, the Fair Credit Reporting Act (FCRA) and the Gramm–Leach–Bliley Act, to be considered, when conducting pre-employment background investigations, corporate due diligence, and financial or asset searches.

The second section of our article addresses security consulting and investigative opportunities, which have been created for private investigators in the United States as result of compliance requirements with some of the privacy laws. These laws include “data protection” and more specifically, the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the prevention of theft of trade secrets.

This article does not address background investigation requirements for police use, requirements for positions in certain national security environments, day-care or nuclear facilities, or any national security investigations and/or federal security clearance requirements for investigations conducted by private investigators employed by the federal government as subcontractors. (*Continued next page*)

## ***Key privacy issues and legislation to be aware of... (continued)***

When conducting an investigation in the United States please remember that federal law applies equally throughout the United States. Federal law overrides state law in the same way that state law overrides local law. However, while in compliance with federal law, you are also required to comply with state and local law.

The two most important pieces of federal legislation governing the conduct of background investigations as well as due diligence and financial or asset research in the United States are the Fair Credit Reporting Act (FCRA) and the Gramm-Leach-Bliley Act (GLB).

The FCRA governs how private investigators use consumer information. For example the FCRA prohibits investigators from pretexting to gain access to financial and other personal information.

The GLB restrictions do not apply to information, which ends up in the public domain or becomes a public record, such as financial information that is part of a real estate transaction or bankruptcy. If a psychological report ends up in the record of a domestic case, then it is public record. Criminal convictions are public record whereas an individual's arrest history is not. The line of demarcation pertains to how the information was developed and the context in which it was presented, in other words, if it is presented in the public domain then in general, it remains there.

If financial information or credit worthiness information is requested in the employment process, the applicant must agree to provide the information by signing a release of information. This is required whenever a credit report is included in the investigation.

Additional legislation, such as the Telephone Records and Privacy Protection Act of 2006 (H.R.4709), carries a penalty of up to 10 years' incarceration for person's trying to persuade telephone companies to provide confidential data about a customer's telephone bills. This federal legislation supersedes state law and was brought forth by the federal government to reinforce an existing state law, which was not being taken seriously.

Dumpster Diving, also referred to, as "Trash Pull" is legal in the United States, if the owner of the discarded items has "*no expectation of privacy*" and if Dumpster Diving is not prohibited by local regulation. According to a 1988 US Supreme Court Ruling (California v. Greenwood), states that when a person discards an item, the item becomes public domain provided there is no longer an expectation of privacy. While this practice is acceptable, when the garbage is left on a public street, it is not permitted when the garbage is left inside an enclosure marked by a "no trespassing" signs such as a dumpster inside an apartment complex or if the garbage is located inside an individual's premises.

In the computer realm, there is *Electronic or Digital Dumpster Diving*, wherein, electronic data including e-mails containing personal information are subject to monitoring, and may be intercepted or copied by the employer if the employer provided the network data and hardware and if the employer has a legitimate business purpose to it, thereby not violating the federal wiretapping laws.

There are no current U.S. Federal Laws, which bar the use of GPS Tracking devices by private US citizens on any vehicles or assets they own but it is illegal for an individual to install a GPS on another person's vehicle or property.

*This article was co-authored by Tanya S. DeGenova, CPP, a former CII Board Member, and the President of TSD Security Consulting Group, Inc. ([www.tsdconsulting.com](http://www.tsdconsulting.com)), a Security Consulting and Investigative Firm based in Boston, MA and by Christiaan de Waal, a Licensed Private Investigator in the District of Columbia and an Adjunct Professor at American University.*



## Cybercrime Strategy 'Has Made UK Secure'

The UK's internet-related market is now worth £82bn a year, and criminals are intent upon reaping their share of the profits. In a recently published National Cyber Security Strategy Report, Francis Maude, UK Minister for Cabinet Office, described Cybersecurity as a "never-ending battle". Maude is tasked with overseeing the strategy to defend the UK's computer systems from attack. After presenting the annual report to an audience of top business leaders, intelligence officers, and security experts in London, Maude told Sky News: "The need to raise awareness will continue forever, it will always be a work in progress."

According to the 2012 PWC information survey, security breaches were reported by 93% of large corporations and 76% of small businesses last year. Attacks on UK Government departments are on the rise as well.

Although officials will not publically identify who they suspect are behind several attempts to infiltrate the Foreign Office and Ministry of Defence's computer systems, sources say the attacks originated in China.

The Cabinet Office report described their national strategy, which was launched two years ago, as having made "the UK one of the most secure places in the world to do business in cyberspace".

The Cabinet Office, backed by the new National Crime Agency and the UK's intelligence agencies, has reached out to the private sector to encourage a data sharing system. Such a move does not come naturally to big business, but many have been persuaded that it is to their benefit to pool information about cyber-attacks. The plan is to expand "partnerships" in 2014 and introduce a cybersecurity kite mark for companies doing business with the Government.

Joking that he was sometimes called 'The Abominable No-Man' due to his role in cutting budgets, Mr Maude said that cybercrime was recognized across Government as a growing threat which is why he approved an extra £210m to combat it in 2015-2016. Maude remains confident that the UK is a world leader in cybersecurity telling Sky: "We got on to it early and when we do things like this we do them well."

*This article by Roy Whitehouse, CFE, CII, WIS International,  
<http://www.wis-int.com> United Kingdom- Portugal-Brazil-Angola*



## Nordea predicts economy will improve

One of the main financial institutions in the Nordic countries, Nordea, is predicting better economic times for Sweden and Denmark, while Norway and Finland continue to struggle:

"The Nordic countries currently display diverging economic growth patterns. The once so strong Norwegian economy is heading for a sharp downturn, while Denmark, the past years' growth laggard, is gaining momentum after several years of housing market crisis. The Swedish export sector has faced massive problems over the past few years, but now better times are ahead as activity internationally picks up. Finland is struggling with huge growth problems related to both domestic and foreign demand."

While the Nordic region is small in terms of population, all of the four countries are ranked in the top 15 in the Global competitiveness ranking by World Economic Forum among 148 countries.

(sources: <http://research.nordeamarkets.com/en/2013/12/04/economic-outlook-nordics-divergence/>, [http://www3.weforum.org/docs/GCR2013-14/GCR\\_Rankings\\_2013-14.pdf](http://www3.weforum.org/docs/GCR2013-14/GCR_Rankings_2013-14.pdf))

*Leena Aavameri, Seventh Sense Oy Ltd. || P.O. Box 54 || FIN-00941 Helsinki  
[leena@seventhsense.fi](mailto:leena@seventhsense.fi)*

## **CII European Regional Meeting 2014 Bratislava, Slovakia 2nd – 4th May 2014**

### Accommodation in Bratislava

We recommend you to check in at Hotel Devin \*\*\*\* ([www.hoteldevin.sk](http://www.hoteldevin.sk)) based in the centre of Bratislava at Riečna 4. The fees per room/night for CII members are € 80 (single) and € 95 (double) including breakfast. Please use the booking form and note that these prices are only available until March 1st 2014.

### Arrival by plane in Bratislava

Hotel Devin provides airport-pick-up from Bratislava-airport for € 20. Please, book in time.

### Arrival by plane in Vienna

Bratislava is not covered by many airlines. Alternatively you can arrive at Vienna airport and use the shuttle-service from Hotel Devin (€ 60 per shuttle). Furthermore there are hourly buses going from Vienna-airport to Bratislava. The fee is € 7,20 oneway per person. The ride takes approximately 1 hour. For tickets and timetable see [www.eurolines.at](http://www.eurolines.at). Hotel Devin is in walking distance to station 'Nový most'.

### Parking in Bratislava

Hotel Devin +44(0)7831.549786  
is located in Email: [alan-marr@jigsawservices.co.uk](mailto:alan-marr@jigsawservices.co.uk)  
the centre of

Bratislava in a short-term parking zone. As a result of long-term parking your car might be towed away or blocked with a wheel clamp. Hotel Devin provides parking lots (€ 20 / 24 hours). Please, advise the hotel in advance that you need a parking lot.

## **Provisional Schedule**

### **Friday, May 2nd 2014**

#### 1415 H – Tour at the plant of Volkswagen

Departure from Hotel Devin for a tour at the plant of Volkswagen Slovakia in Devínska Nová Ves (slightly outside Bratislava). Cars of the brands Volkswagen, Audi, Škoda, Seat and Porsche are manufactured there. The tour starts at 1500H and takes 90 minutes. Safety-rules require that you wear proper shoes (no flip-flops or other light shoes). It is strictly forbidden to take pictures or videos within the plant.

#### 1830 H – Dinner at Kamzík television tower

Departure from Hotel Devin for dinner at restaurant Altitude located at the top of Slovakia's highest building Kamzík television tower (Cesta na Kamzík 14, 831 01 Bratislava), [www.altitude.sk](http://www.altitude.sk). Our table is booked for 1900H.

### **Saturday, May 3rd 2014**

#### Morning (exact time will be announced later) – Walking Tour

Guided walking tour through Bratislava. The guide will pick us up from Hotel Devin. The tour is followed by a stop at a pub for a snack. Thereafter enjoy your free afternoon in Bratislava.

#### 1915 H – Dinner in a traditional Pub

We leave for dinner from Hotel Devin. We will have food at the local beer brewery Bratislavský Meštiansky Pivovar ([www.mestianskypivovar.sk](http://www.mestianskypivovar.sk)) located at Drevená 8, 811 06 Bratislava (10 minutes walk from the hotel).

### **Sunday, May 4th 2014**

Meeting at the lobby of Hotel Devin for a boat trip to Castle Devín (national heritage site) on river Danube. The port is located at Fajnorovo nábrežie 2, 811 02 Bratislava (3 minutes walk from the hotel). The boat leaves at 1000 H and the ride takes 1,5 hours (upstream). There will be a 1 hour stay at Devín Castle including a guided tour. The trip back to Bratislava takes 30 minutes (downstream). Arrival is scheduled for 1300 H.

**For more information contact Alan Marr @ [alan-marr@jigsawservices.co.uk](mailto:alan-marr@jigsawservices.co.uk)**

## So you think your language is difficult?

English: A dog. The dog. Two dogs.

Swedish: En hund, hunden. Två hundar, hundarna....

German: Der Hund. Ein Hund, zwei Hunde. Den Hund, einen Hund, dem Hund, einem Hund, des Hundes, eines Hundes, den Hunden, der Hunden.

Finnish: Koira, koiran, koiraa, koiran again, koirassa, koirasta, koiraan, koiralla, koiralta, koiralle, koirana, koiraksi, koiratta, koirineen, koirin. koirasi, koirani, koiransa, koiramme, koiranne, koiraani, koiraasi, koiraansa, koiraamme, koiraanne, koirassani, koirassasi, koirassansa, koirassamme, koirassanne, koirastani, koirastasi, koirastansa, koirastamme, koirastanne, koirallani, koirallasi, koirallansa, koirallamme, koirallanne, koiranani, koiranasi, koiranansa, koiranamme, koirananne, koirakseni, koiraksesi, koiraksensa, koiraksemme, koiraksenne, koirattani, koirattasi, koirattansa, koirattamme, koirattanne, koirineni, koirinesi, koirinensa, koirinemme, koirinenne, koirakaan, koirankaan, koiraakaan, koirassakaan, koirastakaan, koiraankaan, koirallakaan, koiraltakaan, koirallekaan, koiranakaan, koiraksikaan, koirattakaan, koirineenkaan, koirinkaan, koirako, koiranko, koiraako, koirassako, koirastako, koiraanko, koirallako, koiraltako, koiralleko, koiranako, koiraksiko, koirattako, koirineenko, koirinko, koirasikaan, koiranikaan, koiransakaan, koirammekaan, koirannekaan, koiraanikaan, koiraasikaan, koiraansakaan, koiraammekaan, koiraannekaan, koirassanikaan, koirassasikaan, koirassansakaan, koirassammekaan, koirassannekaan, koirastanikaan, koirastasikaan, koirastansakaan, koirastammekaan, koirastannekaan, koirallanikaan, koirallasikaan, koirallansakaan, koirallammekaan, koirallannekaan, koirananikaan, koiranasikaan, koiranansakaan, koiranammekaan, koiranannekaan, koiraksenikaan, koiraksesikaan, koiraksensakaan, koiraksemmekaan, koiraksennekaan, koirattanikaan, koirattasikaan, koirattansakaan, koirattammekaan, koirattannekaan, koirinenikaan, koirinesikaan, koirinensakaan, koirinemmekaan, koirinennekaan, koirasiko, koiraniko, koiransako, koirammeko, koiranneko, koiraaniko, koiraasiko, koiraansako, koiraammeko, koiraanneko, koirassaniko, koirassasiko, koirassansako, koirassammeko, koirassanneko, koirastaniko, koirastasiko, koirastansako, koirastammeko, koirastanneko, koirallaniko, koirallasiko, koirallansako, koirallammeko, koirallanneko, koirananiko, koiranasiko, koiranansako, koiranammeko, koirananneko, koirakseniko, koiraksesiko, koiraksensako, koiraksemmeko, koiraksenneko, koirattaniko, koirattasiko, koirattansako, koirattammeko, koirattanneko, koirineniko, koirinesiko, koirinensako, koirinemmeko, koirinenneko, koirasikaanko, koiranikaanko, koiransakaanko, koirammekaanko, koirannekaanko, koiraanikaanko, koiraasikaanko, koiraansakaanko, koiraammekaanko, koiraannekaanko, koirassanikaanko, koirassasikaanko, koirassansakaanko, koirassammekaanko, koirassannekaanko, koirastanikaanko, koirastasikaanko, koirastansakaanko, koirastammekaanko, koirastannekaanko, koirallanikaanko, koirallasikaanko, koirallansakaanko, koirallammekaanko, koirallannekaanko, koirananikaanko, koiranasikaanko, koiranansakaanko, koiranammekaanko, koiranannekaanko, koiraksenikaanko, koiraksesikaanko, koiraksensakaanko, koiraksemmekaaanko, koiraksennekaanko, koirattanikaanko, koirattasikaanko, koirattansakaanko, koirattammekaanko, koirattannekaanko, koirinenikaanko, koirinesikaanko, koirinensakaanko, koirinemmekaaanko, koirinennekaanko, koirasikokaaan, koiranikokaaan, koiransakokaaan, koirammekokaaan, koirannekokaaan, koiraanikokaaan, koiraasikokaaan, koiraansakokaaan, koiraammekokaaan, koiraannekokaaan, koirassanikokaaan, koirassasikokaaan, koirassansakokaaan, koirassammekokaaan, koirassannekokaaan, koirastanikokaaan, koirastasikokaaan, koirastansakokaaan, koirastammekokaaan, koirastannekokaaan, koirallanikokaaan, koirallasikokaaan, koirallansakokaaan, koirallammekokaaan, koirallannekokaaan, koirananikokaaan, koiranasikokaaan, koiranansakokaaan, koiranammekokaaan, koiranannekokaaan, koiraksenikokaaan, koiraksesikokaaan, koiraksensakokaaan, koiraksemmekokaaan, koiraksennekokaaan, koirattanikokaaan, koirattasikokaaan, koirattansakokaaan, koirattammekokaaan, koirattannekokaaan, koirinenikokaaan, koirinesikokaaan, koirinensakokaaan, koirinemmekokaaan, koirinennekokaaan.

English: Oh no... you're just making things up!

Finnish: ... and now the plural forms: